

MITEL

Superset Features

Advanced Communications at Your Fingertips

By allowing easy user access to PBX features, Mitel® Superset™ 4000 series digital business telephones improve user productivity and contribute to providing businesses with a competitive advantage. Some of the most popular features of Superset 4000 series phones include:

Description/ Target User	Superset 4001 <small>Affordable, single-line digital set for casual user; provides basic access to PBX features</small>	Superset 4015 <small>Affordable multi-line, entry level digital display set for technical office and contact center staff</small>	Superset 4025 <small>Multi-line full function set for office workers, professionals, managers and contact center agents; basic conferencing set</small>	Superset 4150 <small>Advanced multi-line, intuitive, digital display phone with touch screen and advanced PBX feature access; ideal for heavy phone users and call center agents; PC connectivity for TAPI-compliant applications</small>
PBX Support	SX-200/SX-2000	SX-200/SX-2000	SX-200/SX-2000	SX-200/SX-2000
Min Software	LW 17/29	LW 17/29	LW 17/29	LW 17/29
Speakerphone			•	•
Display Screen with Contrast Control		•	•	touch screen
TAPI-Enabled				•
Backlit Display			•	•
Full Duplex Handsfree Operation				•
Half Duplex Handsfree Operation			•	
On-hook Dial		•	•	•
Softkeys (Context-Sensitive)			•	•
Dedicated Headset Jack		•	•	•
SuperKey Programming		•	•	•
Off-hook Voice Announce			•	•
Send/Receive Direct Page	•	•	•	•
Speed Calling	•	•	•	•
Call Forward	*	•	•	•
Call Hold (Place/Retrieve)	•	•	•	•
Call Transfer	•	•	•	•
ACD Agent		limited functionality	•	•
ACD Supervisor			•	•
Last Number Redial	*	•	•	•
Conference Call Setup	•	•	•	•
Do Not Disturb	*	•	•	•
Large Message Waiting Lamp	•	•	•	•
Firmware Download			•	•
Wall Mount	•	•	•	•
Number of Programmable Keys	7	7	14	14
Max Number of Line Appearances	1	7	14	14
PKM 48 (min S/W LW17 Rel 3 / LW29 Rel 2)			**	**
PKM 12 (min S/W LW17 Rel 3/LW 29 Rel 2)			***	***
AIM			•	•

* through access code **2 PKMs per set on SX-2000 and SX-200 ***1 PKM per set on both SX-200 and SX-2000



it's about **YOU**

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Companies don't make decisions, people do. That is why Mitel is leading the way toward a new and more personalized approach to communications for enterprise and small business. Our innovative solutions, applications and desktop appliances enable you to access, process and control your communications and information naturally, simply and efficiently. Our solutions allow you to collaborate over distance and time and to interact with your customers, colleagues and partners as never before. By combining the power of voice, data and video over converged high speed networks, Mitel provides you with flexible and personalized tools that let you leverage the latest advances for personal and organizational advantage.

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